APR 28 2004

Sir:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Barbara R. RYAN

Application No.: 09/884,022

Filing Date: June 20, 2001

Attorney Docket: 52493.000179

Examiner: David A. Wiley

Group Art Unit: 2143

Confirmation No.: 3438

Title: METHOD AND SYSTEM FOR REDUCING UNSOLICITED COMMUNICATIONS VIA MULTIPLE CHANNELS OF COMMUNICATION

STATUS INQUIRY

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED

APR 2 9 2004

Technology Center 2100

The above-identified patent application was filed in the U.S. Patent & Trademark Office ("PTO") on June 20, 2001. Applicant received a Notice of Publication of Application mailed December 26, 2002. However, to date, Applicant has not received a first Office Action.

It appears that all formal requirements with regard to the application have been satisfied. Nonetheless, Applicant has not received any communication on the merits from the Patent Office. Applicant would appreciate an indication as to when the first communication on the merits from the Patent Office will be received. Applicant would also appreciate receiving a reply to this inquiry by telephone or facsimile as soon as possible.

If Applicant or its representative may be of any assistance to the Patent Office in connection with this matter, the undersigned counsel would welcome a telephone call or other communication from the Patent Office.

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STATUS INQUIRY U.S. Patent Application Serial No. 09/884,022 Attorney Docket No. 52493.000179

It is believed that no fee is due in connection with this filing. However, if it is determined otherwise, the Commissioner is hereby authorized to charge our Deposit Account No. 50-0206.

Respectfully submitted,

By:

Yisun Song

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Date: April 28, 2004